

Privacy Policy for Quirky Plush Co.

Effective Date: December 14, 2024

Quirky Plush Co. ("we", "our", "us") operates as a subsidiary of Jeron Osg, a media and creative company. We are committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and safeguard your personal information when you visit our website ("Site"), hosted on WordPress (via DreamHost) and powered by WooCommerce, and when you interact with our services.

1. Information We Collect

We collect the following types of information:

A. Information You Provide

- **Account Information:** When you create an account or make a purchase, we collect your name, email, address, billing address, shipping address, and phone number.
- **Payment Information:** Payment details such as credit card information are processed securely by our payment gateway provider (WooPayments via Stripe) and are not stored on any Quirky Plush Co. or Jeron Osg servers.
- **Communication:** Information you provide when contacting us through forms, email, or chat.

B. Automatically Collected Information

- **Device Information:** We collect information about your device, browser and operating system.
- **Usage Data:** Details about your interactions with our Site, such as pages viewed, time spent, referring URLs.
- Cookies and Similar Technologies: Cookies help us improve your browsing experience and analyze Site performance (See "Cookies" section below).

2. How We Use Your Information

We use your information to:

- Process and fulfill your orders.
- Communicate with you about your orders, updates, and promotional offers.
- Improve our website functionality and user experience.
- Comply with legal obligations and enforce our terms.
- Personalize your shopping experience and provide product recommendations.

3. Sharing Your Information

We do not sell or rent your information. However, we may share your information with:

- **Service Providers:** Third-party vendors who help us operate our Site, such as payment processors, shipping carriers, and analytics tools.
- **Legal Obligations:** Authorities or other entities when required by law or to protect our rights.
- **Business Transfers:** In the event of a merger, sale, or transfer of assets within Jeron Osg or its subsidiaries.
- **Independent Contractors:** Some data may be shared with independent contractors in order to fulfill orders.

4. Cookies and Tracking Technologies

Our Site uses cookies and similar technologies to:

- Enable essential website functions (e.g., keeping items in your cart).
- Remember your preferences.
- Analyze website traffic and performance.

You can manage your cookie preferences through your browser settings.

5. Your Rights

Depending on your location, you may have rights under applicable privacy laws, such as:

- Access: Request access to the personal information we have about you.
- Correction: Request corrections to inaccurate or incomplete data.
- **Deletion:** Request that we delete your personal information.

• Opt-out: Unsubscribe from promotional emails or limit data collection.

To exercise these rights, contact us at support@quirkyplush.co. Please give us 3-5 business days to reply.

6. Data Retention

We retain your personal data only as long as necessary to fulfill the purposes outlined in this policy or to comply with legal obligations.

7. Data Security

We take reasonable measures to protect your personal information from unauthorized access, loss, misuse, or alterations. However, no method of transmission or storage is completely secure.

8. Third-Party Links

Our Site may contain links to third-part websites. We are not responsible for the privacy practices of these external sites. Please review their policies before providing personal information.

9. Children's Privacy

Our Site is not intended for children under 13, and we do not knowingly collect personal information from them. If we become aware that we have inadvertently collected such information, we will take steps to delete it.

10. Updates To This Policy

We may update this Privacy Policy from time to time. Changes will be posted on this page (http://quirkyplush.co/privacy-policy) with the updated effective date. Please review this policy periodically.

11. Contact Us

If you have any questions or concerns about this Privacy Policy, please contact us:

Quirky Plush Co., a subset of Jeron Osg

Email: support@quirkyplush.co

Jeron Osg (Jeron Osg Media) Privacy Policy: http://jeronosg.com/privacy-policy